



The affordable
dealer management system
No hidden costs



Automanager

The affordable **dealer management system** • No hidden costs
Simple to use, but comprehensive in detail

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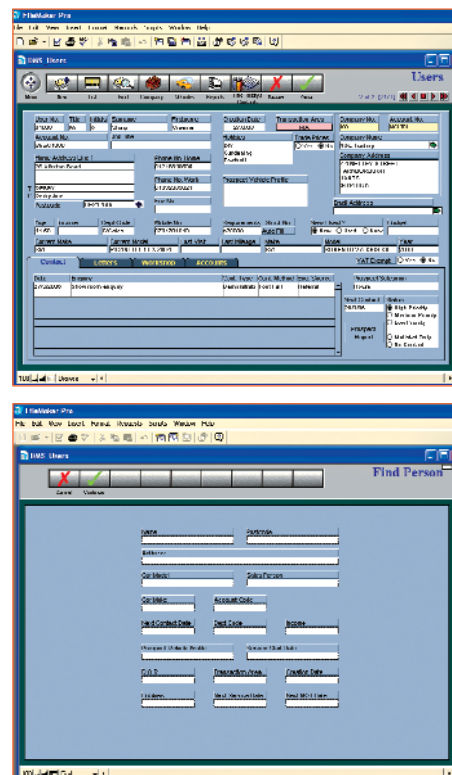


customer service management >>>

Taking a proactive approach to customer service

Automanager can be used to:

- Easily locate customers and companies and the vehicles they own
- Record full contact history including contact type, source and next contact date
- Produce letters and promotional campaigns to predefined groups of customers
- Automate address set up via postcode look up for fast accurate storage of information
- Access email and web sites from a customer record
- Link customers and appraised vehicles to vehicle stock where an interest has been shown to assist in the sales process
- Create follow up reports for contacts based on next action dates
- Profile vehicle interest to assist with future sales
- Create a matrix of company specific labour rates and part discounts
- Generate part prices based on cost plus, retail less or fixed price calculations
- View invoice history and drill down to invoices, jobs and sales orders

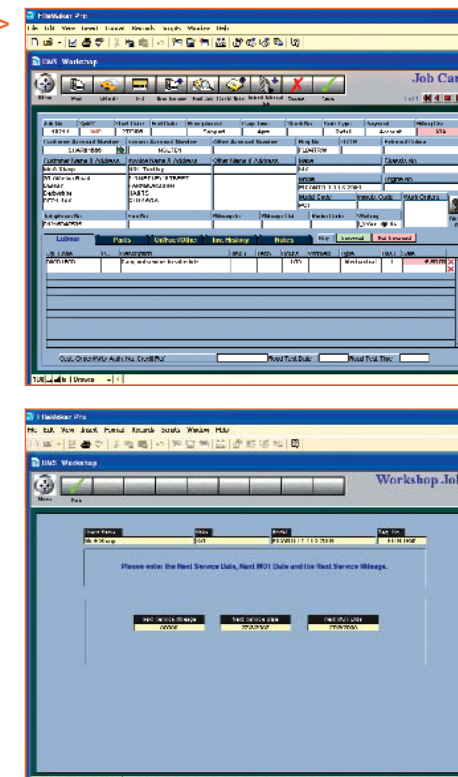


workshop management >>>

Managing the workshop efficiently

Automanager can be used to:

- Produce printed blank sheet job cards using accurate and legible system held information
- Cost jobs using file held dealer or manufacturer labour operations to produce accurate invoices for customers
- Automatically update and record next service and MOT due dates
- Create MOT and service due mail shot campaigns with next contact dates
- Produce formatted invoices and credit notes using system held information
- Record and review invoice and workshop history by customer and total vehicle ownership
- View service history in detail on screen and produce copy documents
- Analyse labour sales by type of work
- Measure technician efficiency
- Produce a range of reports detailing sales and departmental activity on request
- Produce purchase orders for sub contract work to assist with subcontract work control
- Pre pick and issue parts as kits to service jobs to increase efficiency
- View part stock availability at point of sale to see the current stock situation

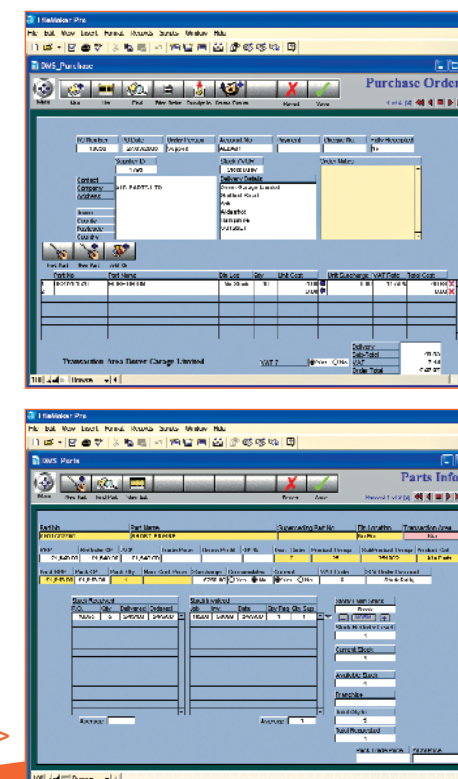


Controlling the parts department

Automanager can be used to:

- Produce formatted invoices and credit notes for your customers
- Generate part prices based on a customer's trading terms automatically at point of sale
- Handle customer discounts relating to VOR purchases automatically
- Produce purchase orders for suppliers to assist with ordering control
- Create receipts from purchase orders to record delivery and update stock
- Conduct stock checks based on bin location or a range of bin locations
- Produce printed returns notes that link to stock availability
- Control surcharge stock and surcharge returns
- Add parts to workshop jobs and pre pick using one interface
- View part lines on previous workshop jobs and orders on screen
- Find parts by description and number at point of sale
- Analyse part sales by franchise, sale type, category and group on request
- Set up and issue part kits and dealer fitted accessories
- Control stock reorder quantities to help improve availability
- View current and available stock at point of sale
- Produce reports based on sales and stock activity on demand

parts department management >>>

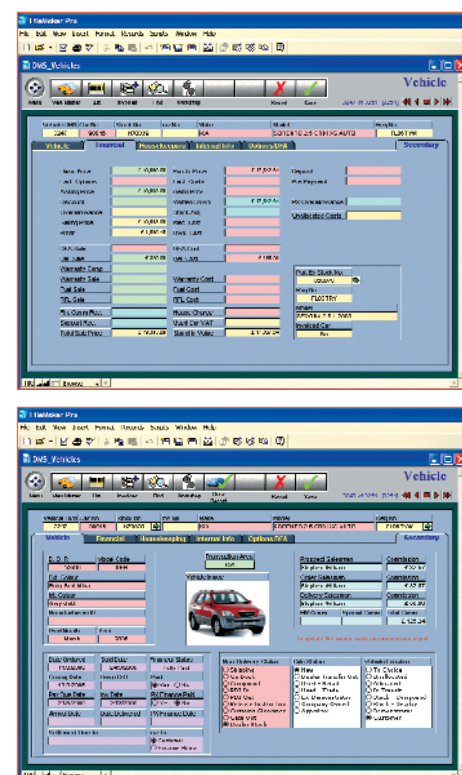


Managing vehicle stock effectively

Automanager can be used to:

- Track vehicle status and location both by Manufacturer and Dealer so that vehicles can be easily located
- Create a stock list of appraised vehicles
- Record digital photo images of your vehicle stock for printing and publishing to aid sales
- Record guide prices against part exchange appraisals
- Produce part exchange purchase orders for customers
- Record all financial details relating to a vehicle sale prior to invoicing and record closure
- Link purchase vehicles to part exchange vehicles to ensure that any over-allowance or outstanding funding are dealt with correctly
- View vehicle ownership history and total vehicle history separately
- Produce vehicle reports relating to sales, profit and age in stock on request
- Create internal work orders to authorise for the Workshop
- Allocate costs passed on by the Workshop
- Record deposits, prepayments and payments

<<< vehicle stock management



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Call us on 01332 378817 for more details.